



January 12, 2025

NOTICE OF DATA BREACH

Dear Customer,

We are writing to inform you of a security incident that may have affected your information in a data base stored in our servers in a third party location. While we have no evidence of misuse to this date, we are notifying you as a precaution and to help you take protective measures.

What Happened?

On December 9th, 2024 we were informed of unauthorized access to servers operated by our third-party provider Epic. An intruder installed malware, gaining access to our customer information data between December 8 and December 9, 2024.

What Information Was Involved?

The accessed data may include your first and last name, address, phone number, email and social security number or any other personal information we may have from you, excluding bank and credit /debit card information.

What Are We Doing?

We have taken immediate action with cybersecurity experts to remove the malware and secure the security of our servers. Our company has been cooperating with federal and state authorities to investigate the incident.

What Can You Do?

We recommend you be on the alert for suspicious activity related to your financial accounts and credit reports. We encourage you to regularly monitor your statements and records to ensure there are no transactions or other activities that you did not initiate or authorize. You should report any suspicious activity to your financial institution or the appropriate service provider. Also me recommend to learn more about identity theft at www.privacy.ca.gov.

Want to contact us?

Please be assured that we are committed to helping you protect your information and identity and ensuring that your information is safe and secure. We regret this incident and apologize for any concern it may have caused you.

If you have further questions in regard to this matter, please do not hesitate to contact us at service@arydsslife.com

**Sincerely,
ArdyssLife**